Service Features, Restrictions, and Policy (cont'd)

Subscribers who mail in applications for service will receive their initial bill by the date service is connected. In all cases, the initial bill is pro-rated to include charges from the service connection date to the end of the first full billing period.

This bill is due and payable within ten (10) days from the date service is connected.

- 2. All subsequent bills are due on the 5th of each month. You will be billed from the 5th of the month to the 4th of the following month.
- 3. You must pay by money order only, payable to Alternative Telephone Services, Inc. Checks are not accepted. Please do not send cash through the mail.

Mail your payment, in the return envelope provided, directly to Alternative Telephone Services, Inc. or pay in person at the location where you subscribed to our service.

- 4. Overdue accounts are subject to immediate disconnection and a late charge on the unpaid balance.
- 5. The one time Service Establishment Fee includes all US West charges to connect your phone and is not to be considered as payment on your monthly Alternative Telephone Services bill.
- 6. All payments to US West Communications for previous telephone service (back bills) must be made direct to US West.

Please mail your payment on the first of each month to:

US West Communications Denver, CO 80244-0001

Not keeping this payment arrangement with US West may result in temporary disconnection of service by US West. If your service is disconnected, a reconnection charge, a security deposit, and full payment of all outstanding charges will be required by US West to reestablish service in the future.

This payment is for previous telephone service (back bills) only.

You will billed as usual by Alternative Telephone Services, Inc. for you new local telephone service.

If you have any questions, please call your Service Representative at (303) 830-3830. We're glad to help.

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Alternative Telephone Services, Inc. 1115 Broadway, Suite 103 Denver, CO 80203 303-820-3830

Calculation of One Time Service Establishment/Installation Fees

Compute your one-time	me fees as follows:	,	
Item	One Time Fee	Your Choice	Monthly Cost
Service Estab. Fee	\$ 49.00	\$ 49.00	N/A
Voice Messaging Custom Calling: * One Feature Each Additional Any Two Features Non-Published Number Caller ID Enter Total One Time	10.00 (any & all) 5.00 10.00	+	\$ 8.00 - 6.00 4.00 8.00 (save \$2) 3.00 6.00
 Custom Calling fe Call Waitin Call Forwar 3-Way Calli Speed Diali 	g [] ding[] ng [] ng []		
** Enclose your total only, please - do no application in the rethe location where you	t send cash through eturn envelope provi	the mail) <u>and</u> ded and mail :	the completed
Date Paid/Received _			
Amount Received S			
CA MO			
Service Representativ	re		

5 186

Alternative Telephone Services, Inc. 1115 Broadway, Ste 103 Denver, CO 80203 303-820-3830

Application For Service

Please print plainly		
Name:	Spouse/0th	er
Service Address:		Apt #:
City:	State: Zip	: How Long?
Day Phone:	Landlord Name:	Phone:
Social Sec #:	Spouse/Other Socia	al Sec #:
Driver's Lic #:	Spouse/Other Drive	er's Lic #:
Name of Closest Relativ	ve Not Living With You:_	
Relationship:	City/State	Phone:
Employer:	Position:	Phone:
Spouse/Other Employer:_		Phone:
Previous Address:		Apt #:
City:S	State:Zip:	How Long?
Previous Phone #:()	Phone Com	ipany:
Date Disconnected:	How Much Is Owed	Them?:\$
How did you here about	Alternative Telephone?:_	
I hereby certif	y that the above informa	tion is correct.
Signature:		Date:
Letter of Agency/	Disconnect Order - Prior	Telephone Service
Dear Alternative Telepho	one Services, Inc.:	
I, (name)	,	_ with telephone number
(, at s	service address	
(ai +++)	(otato)	, (zip), telephone service be

above address.

so noti:	fied.						
Signatu:	re:				Date:		
			Office	Use Only			
DR	TR_	DF_	TF	TC	TCR	C	
TN	L	NP	NL IP	BI	BBA	1P	
MP	NM	ŤC_	ATSR	MOK_			

DISCONNECTION, re-connection or new connection of my telephone service

This order is effective as of the date the Local Telephone Company is

and/or to discuss my current and previous telephone bills.

I request that Alternative Telephone Services, Inc. establish "Limited Services" Local Exchange Only Access at my residence at the address stated on my Application Por Service. If I have any repair problems, I am to contact the Alternative Telephone Services, Inc. business office to request repair service. Any work performed for me or on my service which is not approved by Alternative Telephone Services, Inc. will be done at my own expense.

I further agree to make payment arrangements for unpaid balances, if any, on my previous telephone bill, as may be required by the Local Telephone Company. I understand that Alternative Telephone Services, Inc. has nothing to do with negotiating these arrangements, although payments toward my previous bill may be collected by Alternative Telephone Services, Inc. on behalf of the Local Telephone Company.

I realize that my telephone service could be disconnected for:

- 1. Not paying the monthly bill on time or in full (there is a \$5.00 late charge on any past-due balance).
- 2. Using long distance and other tolls or accepting collect calls (there is a \$20.00 penalty for any such charges).
- 3. Making unauthorized changes in my telephone service.

I UNDERSTAND THAT MY BASIC MONTHLY RATE IS \$56.95 PER MONTH FOR THE FIRST FOUR (4) MONTHS AND \$43.95 PER MONTH THEREAFTER AND THAT IT IS SUBJECT TO CHANGE FROM TIME TO TIME WITH 10 DAYS' ADVANCE WRITTEN NOTICE.

I agree to hold Alternative Telephone Services, Inc. and its representatives harmless from any legal action for any problems that may occur as a result of assisting me with my telephone service. I understand that if Alternative Telephone Services, Inc. has to employ legal action to collect any unpaid bills, I will be responsible for all reasonable attorney's fees and court costs associated with that collection matter.

I understand that Alternative Telephone Services, Inc. places blocks/restrictions on all telephone services furnished by Alternative Telephone Services. Inc. to me or on my behalf. These restrictions may block any or all of the following types of long distance/toil calls including but not limited to: Direct Dial; Operator Assisted; 800, 900, 976 Enhanced Services/Pay-Fer-Call; Directory Assistance; Collect; and Third Number Billed calls. I understand that such blocks are not 100% effective. I am aware that if any long distance/toil charges are billed to my Alternative Telephone Services, Inc. account without Alternative Telephone Services, Inc.'s prior written approval, I will be responsible for payment of the above-referenced charges plus any long distance/toil penalty charge. ALTERNATIVE TELEPHONE SERVICES, INC. DOES NOT ACCEPT RESPONSIBILITY FOR ARY LONG DISTANCE/TOLL CHARGES ON MY ACCOUNT.

REFUNDS WILL BE NOT BE GIVEN ON THE SERVICE ESTABLISHMENT FEE if the Application For Service is approved by Alternative Telephone Services, Inc., the Local Telephone Company issues a telephone number, or the Local Telephone Company agrees to re-establish my service as a result of negotiations by Alternative Telephone Services, Inc. If after I receive service from Alternative Telephone Services, Inc., I decide to cancel service with Alternative Telephone Services, Inc., and the Local Telephone Company has issued a telephone number, I will be responsible to pay any installation charges plus any pro-rated monthly charges in addition to the Service Establishment Fee. It is understood that the person signing this agreement is personally responsible for all charges for this telephone service regardless of business, company or corporate affiliation.

I hereby authorize Alternative Telephone Services, Inc. to act as my representative and to discuss the state of my new, current or previous account(s) with US West Communications and/or any other telephone service provider as necessary.

Signature:	Date:
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Addendum

Unpaid Accounts With US West Communications

I agree that, in addition to fees paid to Alternative Telephone Services, Inc. for my new telephone service provided for in the Service Agreement, I am required to make monthly payments toward my unpaid account(s) for previous telephone service with US West Communications. I understand that these monthly payments WILL BE PAID BY ME IN ADDITION to the regular monthly payment I make to Alternative Telephone Services, Inc.

I am aware that failure to meet the payment schedule on my unpaid account(s) may result in the disruption of my telephone service as these payment arrangements are included in determining the status of my new Alternative Telephone Services, Inc. account.

I hereby agree to make Communications account(s), with Alternative Telephone	and that these			
Signature:	-	Date:		
ats11-2				